



**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

**In re Application of: Jim Edwards et al.**

**Group Art Unit: 2863**

**Serial No. 10/667,154**

**Examiner: Lau, Tung S.**

**Filed: September 19, 2003**

**Seattle, Washington 98104**

**For: Automated Quality Assurance Method and  
Apparatus and Method of Conducting Business**

**Commissioner for Patents  
United States Patent and Trademark Office  
P.O. Box 1450  
Alexandria, Virginia  
22313-1450**

**Amendment and Response to Office Action under 37 CFR 1.116**

**Sir:**

In response to the Office Action dated September 22, 2004 in the above-referenced case, kindly consider the following amendments, remarks and request for reconsideration.

Amendments to the claims are reflected in the listing of the claims which begins directly below. Remarks and argument begin on page 9 of this paper.

**Amendment**

**Amendments to the Claims:**

The listing of claims will replace all prior versions and listings of claims in the application.



AF/2863  
Z3W

PTO/SB/92 (09-04)  
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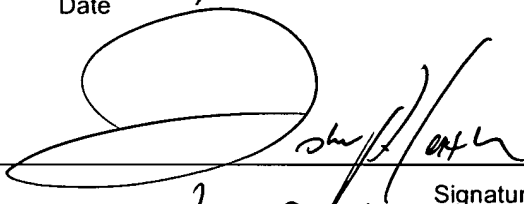
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Re: Serial No. 10/667,154  
Filed 9/19/03  
Edwards et al.

on December 16, 04  
Date

AMENDMENT and Response  
to Office Action dated  
9/22/04

  
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